



## Shrewsbury and Telford Hospital NHS Trust

### Shropshire, Telford & Wrekin and mid Wales - UK

#### QUESTION

**Describe your Organisation**

**Your Name**

**Your Job Title**

**How many users/computers do you support and how are they spread out?**

**What environment is your Smoothwall product running in?**

**What type of user authentication do you use?**

**What was the problem that needed to be solved, that required you to look for a new system?**

**Why did you choose Smoothwall?**

**What has your Smoothwall product enabled you to do?**

**How has your Smoothwall product made you or your colleagues job easier?**

**Did we replace a solution from another company? Or who did we compete with?**

**Are you dealing directly with Smoothwall or through one of our Partners?**

**Do you have any comments about the quality of service you received from Smoothwall or our Partners?**

**Anything else you'd like to say about us or our products?**

**Your Website**

#### ANSWER

The Shrewsbury and Telford Hospital NHS Trust is the main provider of district general hospital services for half a million people in Shropshire, Telford & Wrekin and mid Wales. We are committed to providing high quality services, and our top priority is to continue to improve safety, effectiveness and patient experience in our hospitals.

Andy Franks

Senior Systems Engineer

The Trust network has 2800 users based on 2 sites.

Mostly Win XP, some unix/linux boxes, Citrix/Remote desktop

LDAP / AD

Cost implications of renewal with our current supplier. We wanted a product which represented value for money without compromising on security or usability.

Cost, power, ease of use, compatibility, clustering capability for no extra cost.

The most relevant feature is the production of corporate grade reports, but we've also been able to reduce costs and enable end user report gathering, reducing the load on the IT department.

As stated above the HR department can now run off reports reducing the load on IT. The dynamic re-categorisation should hopefully reduce a lot of the administration overhead currently used on manually inputting sites not covered by the standard rules of our previous filtering product.

We previously ran Websense v6. New features are bandwidth throttling, reporting portal, built in proxy, antiviral scanning.

Directly with Smoothwall.

Our pre-sales support experience has been remarkably good. We can't comment post sales as we've just made the decision to purchase the product but if it's the same, we will be very happy.

Nothing specific. So far very satisfied. Thanks!

<http://www.sath.nhs.uk/>

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